

# PALLET ON-SITE REPAIR SERVICE

Cement industry best practice

**PALLETBIZ**✳  
PREMIUM PARTNER IN PACKAGING & HANDLING



# **PALLETBIZ AT A GLANCE**

26

Years of expertise

14

countries

Growing from a small family-owned business of Scandinavian origins into an **international B2B Network**, we have been dedicated to **quality, innovation and sustainability**.

Through our proven concept & established „PalletBiz Way” Model, we have evolved into being a provider of end-to-end **Packaging & Handling solutions**, striving for commercial excellence as a **trusted tertiary packaging supplier** that have helped businesses of all sizes **reduce waste, increase efficiency, and improve their bottom line**.

250

Employees across  
the network

500+

Satisfied customers

30M €

Consolidated revenue



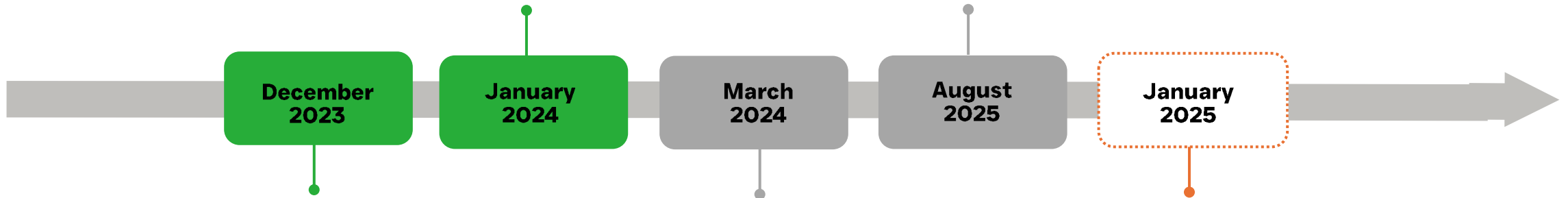
# **TIMELINE**

## **Step 2: Setup & Compliance**

As a Level 4 company, PalletBiz set up the necessary infrastructure and processes while ensuring compliance with industry standards. Workforce allocation, equipment installation, and operational protocols were optimized for efficiency.

## **Step 4: Expansion & Network Support**

Leveraging our global network across Europe, the Middle East, and Africa, we enhanced efficiency, improved workforce training, and optimized costs. Best practices from our other operations were implemented to maximize performance. Onsite new pallet assembly was introduced as an added cost savings to the client



## **Step 1: Opportunity**

PalletBiz secured the opportunity to establish a pallet repair operation at the big Construction Industry Facility. During this phase, we aligned the project with client's scope of work and tender requirements, ensuring a clear roadmap for execution.

## **Step 3: Implementation & Execution**

The pallet repair operation was officially launched and integrated into client's supply chain. We focused on maintaining service quality, streamlining operations, and conducting regular performance assessments to refine processes.

## **Step 5: Sustainability & Growth**

A final review was conducted to ensure alignment with client's vision of "creating concrete possibilities." We assessed operational success, cost-effectiveness, and long-term sustainability, further solidifying PalletBiz's role as a premium partner in packaging and handling.

## The aim was to ensure

- Cost-saving operations
- Securing stock availability
- Consistent best quality pallets
- Safe working environment
- Delivering best KPI's for the client



Pallet Inspection and Repairs at the Client's Facility



New Pallets Supply to production plant





# ON-SITE OPERATIONS METHODOLOGY

Overview

- 1 Manual Inspection & Sorting:** Each pallet is inspected by hand and categorized into three groups—Good, Bad, and Ugly—based on its condition.
- 2 Repair & Restoration:** Damaged pallets are repaired at designated worktables using the correct tools and techniques, ensuring structural integrity and longevity.
- 3 Quality Assurance:** Every repaired pallet undergoes a quality check to meet PalletBiz's high standards before being reintroduced into circulation.
- 4 Consistent Supply to Production:** Repaired and quality-approved pallets are supplied back into the production process, ensuring uninterrupted operations.



# **ON-SITE OPERATIONS METHODOLOGY**

## Inspection process

1

### **Pallet Returns**

Pallets return from trade and are received for assessment.

2

### **Inspection**

Pallets are inspected to determine usability, repair needs, or scrap status.

3

### **Sorting**

Sorted pallets move to the next stage of the process.

Our process ensures efficient handling and categorization of returned pallets for optimal reuse.





# ON-SITE OPERATIONS METHODOLOGY

Repairing process



## Experienced Staff

PalletBiz employs experienced staff for efficient and quality repairs.



## Electric Saws

Electric saws are used for dismantling, reducing loss of recoverable material.



## Optimized Process

Our team optimizes the repair process, saving costs and improving quality.

PalletBiz invests in skilled labor and equipment, ensuring quality while reducing material waste.



# **ON-SITE OPERATIONS METHODOLOGY**

## Painting / Stenciling

### Quality Tools

PalletBiz utilizes quality air spray equipment for painting and stenciling pallets.



This ensures a professional finish and clear branding on repaired pallets.

Consistent quality and clear identification ensures brand recognition in the field.





## **CONCLUSIONS:** Benefits of Partnership with US

PalletBiz enhances the pallet pool quality, reducing CAPEX for new pallets while ensuring consistent production volumes.

Our modernized handling process minimizes pallet friction and damage, while efficient repairs preserve quality timber, saving costs.

We prioritize compliance with Health, Safety, and Environmental standards, maintaining a clean facility.

As a premier partner, we are committed to excellence in packaging, handling, and pallet supply.

# Thank you!

For any questions, inquiries or consultations please **contact us**.



**Thomas Gents**



(+971) 54 414 3299



[tg@dk.palletbiz.com](mailto:tg@dk.palletbiz.com)



**Michael du Plessis**



+27 677 555 744



[mdp@za.palletbiz.com](mailto:mdp@za.palletbiz.com)



Highest Creditworthiness

**Bronze**

FINANCIALLY STABLE  
COMPANY ACCORDING TO  
THE EVALUATION OF  
DUN & BRADSTREET